



Love and Learning Family Daycare Services



The National Regulations require approved services to have a Quality Improvement Plan (QIP). The aim of a QIP is to help providers self-assess their performance in delivering quality education and care and to plan future improvements. The QIP also helps the regulatory authorities with their assessment of the service. A QIP helps providers to document the strengths of their services and to recognise areas for improvement.

What information has to be included in Quality Improvement Plan?

The Quality Improvement Plan must:

- include an assessment of the quality of practices of the service against the National Regulations and National Quality Standard
- identify areas the provider considers may require improvement
- contain a statement about the philosophy of the service.

We request our stake holders in providing feedback on our strengths and the areas we need to improve. Active participation is highly appreciated.

If you are providing us with a complaint or concern can you please suggest how we may have handled the issue better?

Suggestions/Feedback.....

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The suggestion/Feedback has come from: (Please circle)

Educator

Family

Child/Children

Staff Member

Other(Please specify)

Name and sign:.....Date.....

Thank you for taking the time to tell us your views.

Management